

Grievance Redressal Forum  
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

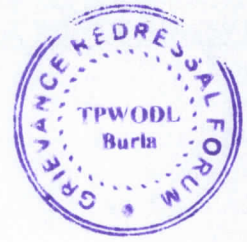
Ref: GRF/Burla/Div/JED/ (Final Order)/ 2046 41

Date: 30/09/24

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/679/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Janardan Mandal At/Po-Orampada,Beheramal, Dist- Jharsuguda-768203.	4131-2303-1013	8917594716	
3	Respondent/s	SDO(Electrical)-I,TPWODL,Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	18.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	18.09.2024			
9	Date of Order	30/09/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			





**Appeared**

**For the Complainant-** Janardan Mandal

**For the Respondent -** SDO(Elect.)-I, Jharsuguda, TPWODL.

**GRF Case No- BRL/679/2024**

(1) Janardan Mandal  
At/Po-Orampada, Beheramal,  
Dist- Jharsuguda-768203  
Consumer No.- 4131-2303-1013

**COMPLAINANT**

**VRS**

(1) SDO(Elect.)-I, Jharsuguda, TPWODL

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of Janardan Mandal bearing Consumer No **4131-2303-1013** under JED, TPWODL, Jharsuguda stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has not submitted any relevant documents in this case.

**OBSERVATION**

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-domestic consumer having CD 2kw with initial date of p/s 11.02.2017 through meter sl. no. "105073" as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. As seen, the meter sl. no TWST179753 was installed on 25.07.2024 with old kwh 5738. Actual bills were served to the complainant with adjustment of PL bills wherever required from date of p/s to till time. This Forum has gone through the billing data but found no merit for bill revision.

*Hence, the instant case petition is hereby dismissed.*

*Accordingly, the case is disposed of.*

**(B. Mahapatra)**

(Co-Opted Member)  
*Co-opted Member*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.P. Sahu)**

Member (Finance)  
*Member*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.K. Satpathy)**

President  
*President*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

- Copy to:** - (1) Janardan Mandal, At/Po-Orampada, Beheramal, Dist- Jharsuguda-768203.  
(2) Sub-Divisional Officer (Elect.)-I, Jharsuguda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".